

Contacting Technical Support

There are several different ways to contact technical support. Depending on your favorite communication method, we have a way for you to contact us.

- [Treasure Data Support Email](#)
- [Treasure Data Support Chat](#)
- [Treasure Data Support Form](#)
- [More Support Options](#)

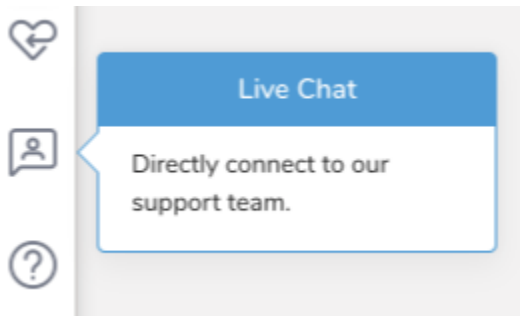
Treasure Data Support Email

You can send an email to us at support@treasure-data.com.

Treasure Data Support Chat

You can start a live chat with the Treasure Data support team through the Treasure Data Console.

1. Open the TD Console.
2. Select LiveChat.



A window opens populated with your name and email address associated with your Treasure Data account.

Leave us a message —

Your name (optional)

Email address

How can we help you?

Attachments

Send

3. Type your questions or comments.
4. Add any log file or screen capture files that you might have.
5. Select **Send**.

Treasure Data Support Form

You can submit tickets to our Support Desk at support@treasure-data.com. Communicate directly with our support team and receive email updates on your tickets:

- [For US Region](#)
- [For Tokyo Region](#)
- [For EU01 Region](#)
- [For Korea Region](#)

More Support Options

Paying customers have access to higher levels of support and faster support response times. Contact us for more information.