

# Contacting Technical Support

There are several different ways to contact technical support. Depending on your favorite communication method, we have a way for you to contact us.

- [Treasure Data Support Email](#)
- [Treasure Data Support Chat](#)
- [Treasure Data Support Form](#)
- [More Support Options](#)

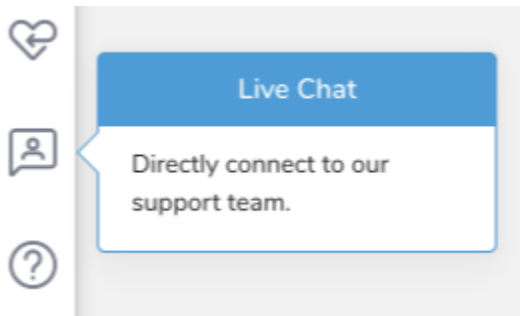
## Treasure Data Support Email

You can send an email to us at [support@treasure-data.com](mailto:support@treasure-data.com).

## Treasure Data Support Chat

You can start a live chat with the Treasure Data support team through the Treasure Data Console.

1. Open the TD Console.
2. Select LiveChat.



A window opens populated with your name and email address associated with your Treasure Data account.

**Leave us a message** —

**Your name (optional)**

**Email address**

**How can we help you?**

**Attachments**

**Send**

3. Type your questions or comments.
4. Add any log file or screen capture files that you might have.
5. Select **Send**.

## Treasure Data Support Form

You can submit tickets to our Support Desk at [support@treasure-data.com](mailto:support@treasure-data.com). Communicate directly with our support team and receive email updates on your tickets:

- [For US Region](#)
- [For Tokyo Region](#)
- [For EU01 Region](#)

## More Support Options

Paying customers have access to higher levels of support and faster support response times. Contact us for more information.